



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

in re Application of:		
Thomas AREND) Group Art Unit: 2129
Application No.: 10/697,433) Examiner: Peter D. Coughlan
Filed:	October 31, 2003	Notice of Allowance Dated: February 20, 2008
For:	IDENTIFYING SOLUTIONS TO COMPUTER PROBLEMS IN MAIN SYSTEM BY SERVICE)) Mail Stop Issue Fee)
	SYSTEM) Confirmation No.: 7747
P.O. I	nissioner for Patents Box 1450	
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Alexandria, VA 22313-1450

Sir:

AMENDMENT AFTER ALLOWANCE

Pursuant to 37 C.F.R. § 1.312 and subject to the recommendation of the Examiner and the approval of the Director, and without withdrawing the case from issue, kindly amend the subject application as follows:

Amendments to the Claims are reflected in the listing of claims in this paper.

Remarks/Arguments follow the amendment section of this paper.